



Daleplan

PROTECT YOUR PET CLUB



 HEALTHY *pets* HAPPY *vets*

What is Daleplan?

Covers
Cats & Dogs

Annual
Vaccinations

PROTECTION
PLAN FOR
YOUR PET

Health
Checks

You Save
Money

Microchipping

Pay monthly

Flea, tick and
worm treatment





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PROTECT YOUR PET CLUB

Here at Daleside we love to see healthy pets – so we want to help you keep them well.

With our protect your pet club we can ensure they are getting the best possible preventative health care products whilst helping you by spreading the cost.





PROTECT YOUR PET CLUB

Our protection plan includes things others don't; all vaccinations including Kennel Cough (for dogs), vet strength Flea, Tick and Lungworm cover as standard – all essential to ensure your pets are protected the best they can be.

As one of the few remaining independent vets in the area, we've set up and run this plan ourselves so we have the freedom to choose the products we would use on our own pets – no corporate ties or high administration fees here!



With 12 easy monthly payments per year, there's no joining fee and you can sign up online, over the phone or at reception any time you call in to see us. It really is the simplest and best value way to protect your pet!

CATS | £12 PER MONTH

WHAT DO YOU GET	Daleplan £12 PER MONTH	INDIVIDUAL COST
VACCINES (INCL FELV)	INCLUDED	£39
FLEA/TICK/ROUNDWORM PROTECTION	INCLUDED	£169
SPOT ON TAPEWORMING	INCLUDED	£21
MICROCHIP	INCLUDED	£20
6 MONTHLY CHECK UP	INCLUDED	£31.50
TOTAL PER YEAR	£144	£280.50

UP TO
48%
SAVING

SAVING YOU £136.50

*all subject to T&C which are available on request



HEALTHY *pets* HAPPY *Vets*



In addition puppies and kittens get the added protection of 4 weeks free insurance with PetPlan* and **FREE** enrolment into our monthly Puppy/Kitten Health Clubs* full of advice on nutrition, training and behaviour!



DOGS | £16 PER MONTH

WHAT DO YOU GET	Daleplan £16 PER MONTH	INDIVIDUAL COST
VACCINES (INCL KENNEL COUGH)	INCLUDED	£55
FLEA/TICK/LUNGWORM PROTECTION	INCLUDED	£216
WORMING	INCLUDED	£32
MICROCHIP	INCLUDED	£20
6 MONTHLY CHECK UP	INCLUDED	£31.50
TOTAL PER YEAR	£192	£354.50

UP TO 45% SAVING

SAVING YOU £162.50

*all subject to T&C which are available on request

Daleplan Contract Terms and Conditions Membership details

1. Savings are based on a large breed adult dog/average size cat and are valid at time of printing. Savings will vary according to animal weight.
2. Daleplan is not an insurance policy and any treatments which are not included in your plan will incur additional charges and will be payable at time of consult. We advise taking out pet insurance alongside Daleplan to ensure your pet is covered for any illness or accidents.
3. We reserve the right to change the products included in the plan but will always include veterinary licensed products to ensure optimum protection. Substitutions for alternative products at client's request cannot be accommodated.
4. 6 monthly health check consists of health check at booster vaccinations and then one other full veterinary health check which can be used at any time. Additional treatment and medication will be chargeable.
5. Vaccinations include Distemper, Hepatitis, Parvo, Lepto4, kennel cough (for dogs) and Cat Flu (feline Herpesvirus, Feline Calicivirus), Infectious Enteritis and Feline Leukaemia (for cats) – no further discount will be offered if you choose not to have the full vaccinations. Similarly, if you choose to use products not included on the plan, no discount can be given

Payments

6. Daleplan is an annual membership and by signing up to Daleplan you are agreeing to pay the initial first payment followed by 11 monthly direct debit payments.
7. Payment will be taken on either the 1st or 15th of the month and will show as 'Easy Direct Debits' on your bank statement.
8. Non-payment – if your direct debit payment fails, we will make 2 more attempts to collect payment within the following few days then if it fails after 3 attempts your membership will automatically be cancelled and you will be liable to pay the difference for the products and/or treatment you have had at full price. If you wish to re-instate your membership you will need to sign up again.
9. Your membership will automatically be renewed on the anniversary of your sign-up date. If you do not wish to continue please inform us in writing within 30 days of your renewal date.
10. We reserve the right to suspend your membership if you have any outstanding debt for any treatment or medication outside of your membership that is more than 30 days overdue. Your membership will start again once the debt has been paid.

Cancellation

11. You have 14 days to change your mind but if you cancel you will be liable to pay for the full cost of treatment or products received at the time of signing up.
12. You may cancel your membership at any other time by giving no less than 30 days' notice in writing. We reserve the right to charge you either the outstanding amount for treatment received, or the monthly payments due until the anniversary of your plan, whichever is lower.
13. In the event of death, please inform us to cancel the membership. No further charges will be applied.

General

14. You must be 18 years or older and be the registered owner.
15. The membership is non-transferrable and can only be used for one animal. You will need to have a separate membership for each pet.
16. It is your responsibility to ensure you use all your benefits, we cannot offer refund or further discount if you don't fully utilise the membership benefits.
17. Your information will be passed to Easy Direct Debits who will process the payments for your membership. Please see the website for full practice terms and conditions and privacy policy.
18. This contract shall be governed by and construed exclusively in accordance with the Law of England and Wales

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Daleside
Veterinary Group

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