



Video Consultations

How to get the most out of your video consultation?

Accessing the consultation.

You will receive a time, date and link to join the video consultation. Please make sure you arrive in good time, like any other appointment. This will also give you the chance to test your microphone and camera.

Choosing a location for the consult.

A well lit quiet location, away from distractions with good internet connection. Try to set your device down on a stable surface in a landscape position. This way your hands will be free to make notes and handle your pet.



What will happen during the call?

You can talk to the vet just like you are in surgery. Speak clearly towards the computer, looking at the screen. You may need to take a picture or present your pet to the camera. Try to get clear image, you may require assistance from another household member, If there is a problem, don't panic we will call you.



What Happens afterwards?

Your vet will provide you with clear instructions, which could include keeping and eye on the problem, dispensing of medication or seeing your pet in person.

Last but not least...
Get your pet ready, we will speak to you soon.



Top Tips for...

Taking a picture for your vet consultation



Daleside
Veterinary Group

**1. Clean
your phone's
lens**

**2. Make sure
the image
is in focus**

**3. it may be
difficult!
But try to keep your
pet still, you may need
an extra pair
of hands**

**4. Go into a
well lit room,
natural light
is best**

**5. Try not to
zoom in too
much**

**6. Strictly no
fingers over
the lens
please**

**6. Lights,
Camera,
Action! You are
ready to go.**

**Your
digital
vet**

